

Getting Started

A: What you will need:

1. RUOK software downloaded from the ruok download site to your desktop.
2. Latest modem driver downloaded from ruok download site to your desktop.
3. Creative Blaster DI 5631 (furnished with purchase).
4. Computer with a VIRGIN installation of Windows XP Professional with Service Pack 2 installed.
5. Properly installed sound card and speakers.
6. A printer. Preferably a laser printer installed to your local computer or network.
7. A NIC (**N**etwork **I**nterface **C**ard) connected to your LAN (**L**ocal **A**rea **N**etwork). This item is optional but necessary for efficient technical support. The ruok computer should have access to email.
8. Microphone (provided with purchase).
9. A philips screw driver to open you computer case and iinstall cards (if required for your computer).

B: Hardware installation:

1. Open your computer case.
2. Install the Creative modem in a free PCI slot
3. Install the TAD (**T**elephone **A**nswering **D**evice) cable (found in the modem box) by connecting it to the four pin TAD connector on the modem and to the equivalent TAD four pin connector on your sound card. This step is optional - by doing so you will be able to

monitor the calls as they are being made over you computer speakers

4. Close your computer case.

C: **Software Installation.**

1. If you are upgrading from a previous version of ruok (version 5x or lower) to a new computer: copy the folder c:/ruok from your old computer to c:/ruok on your new computer. This will allow your current subscriber database to be captured by the new version of ruok. You may delete this folder (c:/ruok) after you have completed the installation and verified the presence of your subscriber data in the new version.

2. Install the downloaded modem driver by double clicking on the driver's file name and responding to any prompts.

3. Install the ruok software by double clicking on the file name.

- a. When prompted select Full Install.
- b. Enter your 3 digit area code when prompted.
- c. Complete the configuration screen.

- i. First line: select the Creative Blaster DI 5631 from the drop down list.

- ii.. Second line: Select Modem #x Line Playback Device (where x is a number assigned by your operating system - usually 0)

- iii. Third Line: select your sound card from the dropdown list - **DO NOT SELECT YOUR MODEM!**

- iv. Fourth line: should be the same selection as line three.

- v. Fifth and sixth lines: select you printer.

D. **What now?**

1. You will see two new icons on your desktop.

a. RUOK dialer. The dialer will also appear in your system tray as it will automatically start when you boot up your computer. This program is designed to run 24/7 and should not ever be shut down unless you are working in message management or otherwise instructed to do so. To avoid memory leak problems, your computer should be shut down and restarted at least once a week.

b. RUOK admin. This is the program that you used to maintain your subscriber database.

2. Manual. The manual for ruok is built into the help file. You will find the manual in the Administration program by clicking on Help - Help Topics - Using Are you OK?

3. Getting help. The fastest way to get help for ruok beyond the manual is by email. Send your questions to beta@ruok.com.